

SYNC PRO

SYNC Pro...Your complete IT Asset Management and Software Licensing Solution

SYNC Pro Information Collector is a tool that addresses all of the challenges presented to IT Managers and disciplines within the IT environment by **continually and automatically gathering key information** from computers connected to networks.

SYNC Pro as an integrated management tool facilitates the remote administration of computers.

This provides a **comprehensive and up-to-date information base** to deal with the issues of asset management such as -
unlicensed software,
component shrinkage,
PC tracking and software upgrades

Through the use of dynamic alert flags, comprehensive reports and well established policies, **problems can be dealt with quickly** and effectively as and when they occur.

SYNC Pro is user friendly and flexible...

SYNC Pro can be deployed to collect information in various ways, **depending on your IT infrastructure** - an ideal tool for multi-vendor environments.

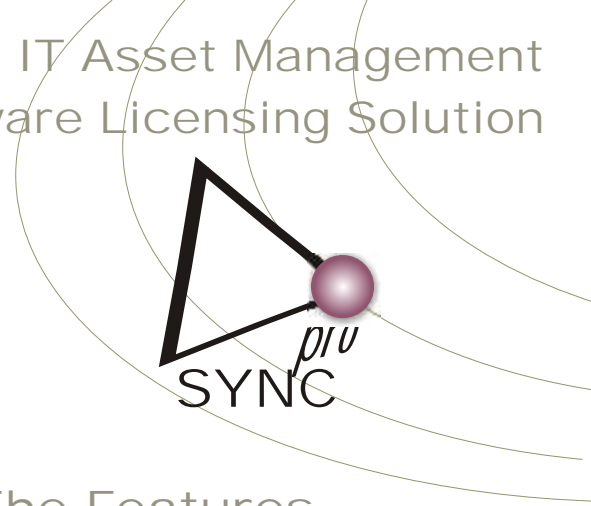
SYNC Pro ...

- Does not require any client installation
- Can collect information via login scripts
- Can collect information via scheduled collections
- Can collect information on demand
- Can collect information via dial-ups
- Can manually collect information for stand-alone machines
- Collects information in about 7 seconds

SYNC Pro is your scalable solution...

Because of SYNC Pro's flexibility and scalability, the solution can be used in different scenarios:

- As a complete IT Asset Management solution
- As part of your Software Asset Management (SAM) solution
- As a once-off audit tool
- As a pre-sales tool for outsource partners
- As part of the due diligence process
- As part of a service level agreement
- As part of corporate governance processes to satisfy best practice initiatives such as Sarbanes Oxley



The Features ...

The SYNC Pro product was designed to enable the user to automatically obtain vital information about all the workstations and servers on a network without affecting the performance of the workstations, servers or networks.

Automatically discover hardware and software inventory information

Reports on extended hardware information from an SMBIOS interrogation

Audit and monitor software usage for licence compliance

Automatically gather additional customised details via dialog prompts on demand

Comprehensive range of standard management reports

Export facility to facilitate reporting in another tool set for report customisation

Windows based front-end for information management

Custom data cleansing and data editing utility

Comprehensive Network IP Probe facility

Schedule remote executions or software uninstall

Direct message send facility

Track movement of PC through the organisation

Business Benefits

Ensures good Corporate IT Governance.

Addresses Risk Management in the IT Environment

Provides detailed management information to assist policies and procedures that support best practices such as ITIL, CobIT and Sarbanes Oxley

Reduces total cost of ownership by providing a Comprehensive Configuration Management Database and utilisation reporting

Reduces IT costs by streamlining processes and providing remote management capabilities

Keeps check on software expenditure

Provides information for mapping upgrade paths and calculating upgrade budgets

Avoids licence violation exposure by providing accurate reports of installed software

Reduces risk of component shrinkage by providing reports on missing components

Ensures optimal utilisation of IT assets

Ensures optimum insurance cover is taken by providing accurate asset details, thereby protecting the company's investment

SYNC Pro has a number of additional modules used to enhance performance and functionality.

SYNC Pro Licence Manager

Licence Manager is a value add module to SYNC Pro specifically designed for the proactive management of the licensing aspects of your installed software.

The user interface was **designed and developed by qualified Microsoft Licensing Specialists** to provide the administrator with the ability to create and maintain a licensing profile that best fits the unique needs of the organisation.

The flexible design of Licence Manager caters for the licensing methods of many BSA members and software vendors.

SYNC Shell Extension

SYNC Shell Extension is a **value add extension to Windows Explorer's Network Neighbourhood**, specifically designed for the integrated management of your desktop environment, either as a stand-alone product or in conjunction with the admin module, delivering the following benefits to the user:

- ❖ Convenient and useful remote desktop management functionality from the administrator's desktop
- ❖ User friendly functionality directly from within the standard Windows Explorer interface
- ❖ Central management of the desktop environment directly from Windows

This is achieved through a functionally rich, easy to use interface, which provides the user with:

- ❖ Integrated menu structure in Windows Explorer
- ❖ Remote execute on computers & Ping computers
- ❖ Send direct message to computers
- ❖ Remote control of computers using VNC
- ❖ NetBios services on computers
- ❖ Shut down and reboot computers
- ❖ Computer configuration and inventory information (Hardware & Software)
- ❖ Wake on LAN

SYNC Pro Plug-in Modules

Plug-ins are modules that provide specific additional functionality to the existing standard product. The plug-in technology allows for the rapid development and deployment of additional functionality without affecting the main product and provides a gateway for the integration of third party products.

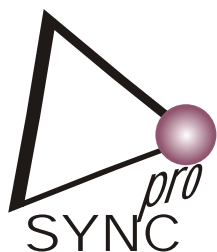
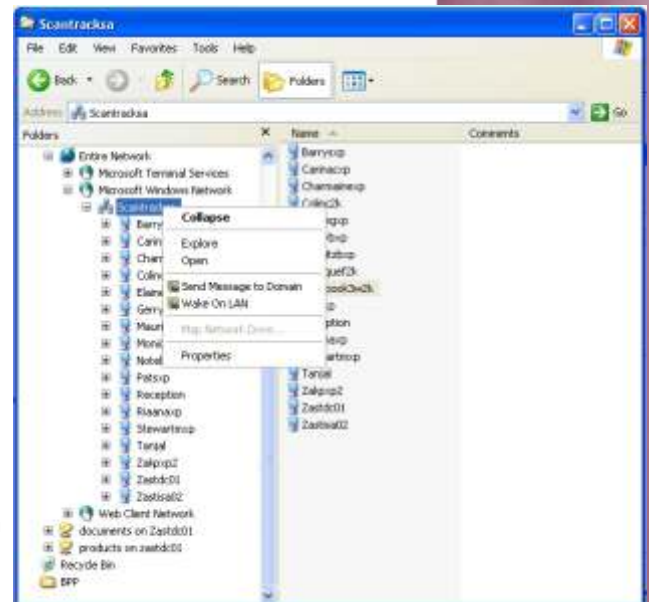
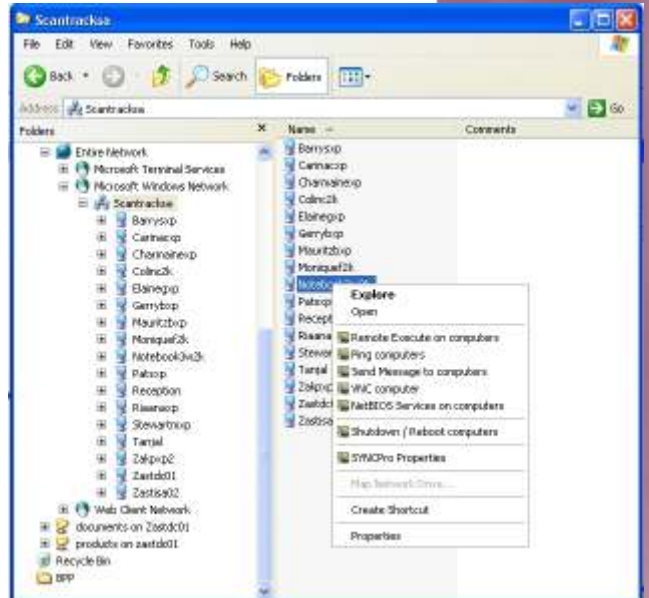
Existing Plug-in modules:

- ❖ File Scanner Plug-in
- ❖ File Scanner with Grouping
- ❖ Wild Card Scanner Plug-in

SYNC Pro and Third Party Integration

Additional interfaces to third party systems can be custom developed to meet customer specific requirements. Typical integrations that can be developed:

- ❖ Help Desk systems
- ❖ CRM
- ❖ ERP
- ❖ Financial Asset Management systems



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